

Maybank Asset Management (MAM) myimpact Unit Trust Staff Campaign
Frequently Asked Questions (FAQ)

GENERAL**1. What is the MAM myimpact Unit Trust Staff Campaign?**

This Campaign is an exclusive initiative by Malayan Banking Berhad, and Maybank Asset Management Sdn Bhd (MAM), offering staff an opportunity to invest in selected unit trust funds with 0% sales charge, win attractive prizes, and contribute to charity.

2. When does the Campaign run?

- **Campaign Period for General and Special Prizes:**
 - 1 January 2025 – 31 May 2025
- **Lock-In Periods:**
 - **General Prizes:** 1 June 2025 – 31 August 2025 (3 months)
 - **Special Prize:** 1 June 2025 – 31 May 2026 (12 months)

3. Who is eligible to participate in this Campaign?

The Campaign is open to all Maybank Group staff in Malaysia with a valid PF number, and who have a Maybank Unit Trust account.

4. Who is not eligible to participate in this Campaign?

The following individuals are not eligible to participate in this Campaign:

- Intern, Protégé and retired staff during the Campaign period
- Staff without a valid email or with suspended/terminated Maybank accounts.
- Staff breaching Campaign terms or making partial redemptions during the lock-in period.

5. What is the Participating Funds?

The Campaign covers these funds with 0% sales charge:

- Maybank Global Sustainable Equity-I Fund (MGSEIF)
- Maybank AsiaPac Ex-Japan Equity-I Fund (MAEIF)
- Maybank Malaysia Growth-I Fund (MMGIF)
- Maybank Global Strategic Growth-I Fund (MGSGIF)
- Maybank Global Technology-I Fund (MGTIF)

CAMPAIGN MECHANICS**6. What must I do to be able to participate in this Campaign?**

With every minimum successful subscription of RM1,000 in the Participating Funds via Maybank2u, you can earn a chance to win prizes in the General Prizes and you will be entitled to one (1) Campaign entry in winning the Special Prize, which can be accumulated throughout the Campaign Period. Kindly refer to Question 8 for the accumulation of Campaign entries.

7. What can I win from this Campaign?

When you invest with a minimum of RM1,000 into the Participating Fund via Maybank2u, you will stand a chance to win the following rewards:

- **General Prizes (3-month lock-in period):**
 - Tier 1 (\geq RM10,001): Apple 13-inch MacBook Air (2 winners)
 - Tier 2 (RM5,001–RM10,000): Samsung 55" UHD TV (3 winners)
 - Tier 3 (RM2,001–RM5,000): Sony Wireless Headphones (8 winners)
 - Tier 4 (RM1,000–RM2,000): RM300 Shopee vouchers (20 winners)

- **Special Prize (12-month lock-in period):**
 - Grand Prize: Honda City Hybrid* (1 winner)
** The Special Prize, a Honda City Hybrid, may be substituted with an equivalent car at the discretion of Maybank Asset Management.*

8. What about the Campaign entries for the Special Prize? How many entries do I earn when I invest?

You will receive one (1) Campaign entry for every subscription of RM1,000 (single transaction) when you invest in the Participating Fund via Maybank2u.

Example of Campaign entries calculation:

Investment Amount per Subscription	Campaign Entries
RM999	0
\geq RM1,000	1
\geq RM5,000	5
\geq RM10,000	10
\geq RM20,000	20

- a) Each subscription of a minimum investment amount of RM1,000 in the Participating Fund will generate one (1) Campaign entry.
Example: If a participant makes a subscription of RM30,000 into the Participating Fund during the Campaign Period, the participant will be eligible for 30 entries.
- b) The investment amount per subscription will be rounded down to the nearest RM1,000.
Example: If a participant makes a subscription of RM30,500 into the Participating Fund during the Campaign Period, the participant will be eligible for 30 entries.

9. Will I be able to win multiple prizes?

No, you are entitled to win one (1) of the prizes in the general prizes but you can still qualify for the special prize, regardless of your Campaign entries.

10. What happens if Maybank Asset Management does not achieve RM30 million in AUM during the campaign period? What do investors receive?

Both the General and Special prizes will only be effective once the Assets Under Management (AUM) raised from the Participating Funds during the campaign period reaches RM30 million. However, investors can still benefit from the opportunity to grow their wealth and savings through the participating funds, regardless of whether the AUM target is met.

ADDITIONAL CAMPAIGN FEATURES

11. Is there a charitable component?

Yes, a portion of the income earned from the participating funds will be donated to a Maybank Foundation-supported charity, subject to achieving the Campaign's investment target of RM30 million.

12. Can I redeem my investment during the lock-in period?

No, redemptions made during the lock-in periods will disqualify participants from the Campaign.

13. Can I perform switching or transfer during the Campaign period and lock-in period?

No, performing switching or transfer of Funds during the Campaign period is not allowed and will disqualify participants from the Campaign.

SUBSCRIPTION CHANNELS

14. How can I participate?

Investment transaction must be made via Maybank2u. Subscriptions via EPF are not eligible.

15. Do I need to register to participate in this Campaign?

For new investors, you need to open a new unit trust account on Maybank2u and invest a minimum of RM1,000 in a single transaction into any Participating Funds via Maybank2u.

For existing investors, no registration is required. Simply invest a minimum of RM1,000 in a single transaction into any Participating Funds via Maybank2u.

16. If I opened a new account but do not invest during the Campaign period, am I entitled for the Campaign entries?

No. Participants who opened a new account will need to make a subscription with a minimum of RM1,000 into any Participating Funds during the Campaign period to be entitled to the Campaign entries.

17. How do I open a Unit Trust account on Maybank2u?

For new Unit Trust account holder, you may follow the steps below:

- Step 1: Log in to Maybank2u web and click 'Apply' on the top right corner.
- Step 2: Go to the 'Investment' tab.
- Step 3: Look for 'Unit Trust Account' and click 'Apply Now'.

*Maybank will require 1-3 business day to review and approve your application before you can make your first Unit Trust investment.

18. How do I invest via Maybank2u?

To make a Unit Trust Investment:

- Step 1: Log in to Maybank2u web and click on the 'Wealth' tab.
- Step 2: Scroll down and head to the 'Unit Trust' section.
- Step 3: Select your 'Unit Trust Account' and click on 'Subscribe Fund'.

For further details on the investment, steps to purchase, and other FAQs, click [here](#).

19. What steps should I take if my Maybank account is not tagged as a staff account?

If your account is not tagged as a staff account, please contact ghc4u@maybank.com or visit your home branch for further assistance.

PRIZE FULFILLMENT**20. When will winners be announced?**

Winners will be announced on Maybank internal channels (EMPCOMM) and the prizes will be fulfilled within four (4) weeks after the lock-in period respectively.

21. How will I know if I'm selected as a Campaign Winner?

The Eligible Participants who are identified as Campaign Winners will be contacted via phone and email as per the latest contact number and email address within Maybank's record.

22. Are there additional costs for the Special prize?

Yes, the winner must bear costs for the car registration, road tax, insurance, and other related expenses.

23. Can I convert the rewards into cash or transfer it to another account?

No. The reward is fully sponsored by MAMG and is strictly not transferable or exchangeable and cannot be exchanged for cash.

SUPPORT AND COMPLAINTS**24. Who can I contact for assistance?**

- **Customer Feedback & Resolution Management (CFRM):**
 - Phone: 03-2074 8075 / 1 300 88 6688
 - Email: cfrm@maybank.com.my

- **Securities Commission (SC) or SIDREC** for dispute resolution.

For more details, refer to the Campaign terms and conditions.